

Welcome to Hamamatsu!

This Welcome Pack is filled with important information for everyday life in Hamamatsu.

We hope this pack will be helpful as you start your new life here.

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Canal Hamamatsu

Please use the Multilingual Information Site
Canal Hamamatsu
<https://www.city.hamamatsu.shizuoka.jp/hamaeng/>



International Affairs Division Hamamatsu City

TEL: 053-457-2359 FAX: 050-3730-1867

E-mail: kokusai@city.hamamatsu.shizuoka.jp

Edited: 2025

Multilingual Information Site Canal Hamamatsu

Find out more information about life in Hamamatsu online!

- How do I dispose of rubbish?
- What do I do during an earthquake?
- What do I do when my child is born?
- Where can I study Japanese?

CANAL HAMAMATSU

English

"Canal Hamamatsu" is a website created by the city filled with lots of useful information.

Update date : February 22, 2023

Toics

- [COVID-19 Vaccinations for 5 to 11 Year Olds](#) (April 28, 2023)
- [COVID-19 Vaccinations for Over 12 Year Olds \(3rd Shot and More\)](#) (April 28, 2023)
- [COVID-19 Vaccinations for Infants \(6 months - 4 years\) \(1st to 3rd Shots\)](#) (April 28, 2023)
- [COVID-19 Vaccinations for Over 12 Year Olds \(1st and 2nd Shots\)](#) (March 28, 2023)
- [COVID-19 Vaccination Certificate \(COVID-19 Vaccine Passports\)](#) (March 28, 2023)

[See more](#)



Search

[Information Bulletin HAMAMATSU](#)

Division of Administrative Districts
(Change to Existing Wards)



Search: CANAL HAMAMATSU

<https://www.city.hamamatsu.shizuoka.jp/hamaeng/>



Hamamatsu Intercultural Center One-Stop Consultation Corner

The Hamamatsu Intercultural Center provides consultations for foreign residents and aims to help facilitate peaceful community coexistence.

CREATE Hamamatsu 4F
2-1 Hayauma-cho, Chuo-ku, Hamamatsu
TEL: 053-458-2170
Email: info@hi-hice.jp
Opening Hours: 09:00 – 17:30
Closed: 29 Dec - 3 Jan
When CREATE Hamamatsu is closed
<https://www.hi-hice.jp/hmc/>



Website



Facebook

◆ Consultations

- We offer free consultations in multiple languages.
(Japanese, Portuguese, English, Filipino, Chinese, Vietnamese, Spanish, Indonesian, Korean, Thai, Nepalese, Hindi, French, and Russian)
- We also offer consultations on Status of Residence and visas, legal consultations, and administrative consultations. Please note that appointments for these consultations must be made in advance.
- We provide important information in multiple languages and promote events encouraging intercultural exchange.

◆ Natural Disaster Preparedness

- We provide important information in multiple languages in the event of a natural disaster.
- We also organize disaster preparedness drills.

◆ Social Cohesion

- We support the activities of Residents Associations aiming to increase the comfort of citizens in their community.
-

◆ Human Resources and Training

- We provide training for the supporters of foreign residents to further their specialist knowledge.
- We dispatch foreign residents to schools to talk about their home countries and increase international understanding.

◆ Community Building Utilizing Diversity

- We work to revitalize the local area by utilizing the cultural diversity of the city.

◆ Support Activities and Promote Intercultural Understanding

- We support groups and individuals engaged with intercultural activities in Hamamatsu.

The Hamamatsu Foundation for International Communication and Exchange is commissioned by Hamamatsu City to manage the Hamamatsu Intercultural Center/Hamamatsu Intercultural Center One-Stop Consultation Corner.

HICE (Hamamatsu Foundation for International Communications and Exchanges) TEL : 053-458-2170 URL : <https://www.hi-hice.jp>

Hamamatsu Foreign Resident Study Support Center (U-ToC)

U-ToC is the main facility which supports Japanese language learning for foreign residents, providing children and adults with the opportunity of comprehensive study and participation in cultural exchange with help from local volunteers.

9611-1 Yuto-cho Ubumi, Chuo-ku, Hamamatsu

TEL: 053-592-1117

Email: info@hi-hice.jp

Opening Hours: 09:00 – 17:00

Closed: Weekends and holidays

<https://www.hi-hice.jp/u-toc/>



[Website](https://www.hi-hice.jp/u-toc/)

◆ Japanese Language Classes

- The Japanese language classes at U-ToC are for foreign residents aged 16 years or older who are living or working in Hamamatsu, with a curriculum designed to teach Japanese that would be beneficial to their daily lives.
- The facility offers classes designed to reach intermediate level within one year, as well as reading and writing classes.
- There are also cultural exchange classes held in Japanese.



◆ Study Support for Children and Young People

- We support the education of children with foreign roots and young people who are past schooling age.
- We work to make sure every child goes to school and offer support in career planning for young people.



◆ Support of Japanese Language Classes in the Local Area

- Our volunteers help organizations that teach Japanese.

◆ Japanese Language Volunteer Training

- We provide training for volunteers helping out with Japanese language classes in the local area.

The Hamamatsu Foundation for International Communication and Exchange is commissioned by Hamamatsu City to manage the Hamamatsu Foreign Resident Study Support Center.

HICE (Hamamatsu Foundation for International Communications and Exchanges)

TEL : 053-458-2170 4 URL : <https://www.hi-hice.jp>

School Enrollment

We encourage all our foreign residents to enroll their children in school as we believe that every child has the right to an education.

In Japan, parents/guardians are obligated to send their children aged between 6 and 15 to school. We have a variety of municipal and private elementary and junior high schools, in addition to schools for foreign residents in Hamamatsu, so there are ample choices of schools to which you can send your children in order to give them the most suitable education.

※ For more information, please see the contact details below.



Hamamatsu City Municipal Elementary and Junior High Schools

- Your child will receive a Japanese education in Japanese language.
- Your child will receive support in their native language at school to adapt to studying.
- Procedures must be completed at the Board of Education.

◆ Contact

Hamamatsu Board of Education (*kyouiku iinkai*) Education Support Division

Address: EStage 7F, 1-2-1 Chuo, Chuo-ku, Hamamatsu

TEL: 053-457-2429



Private Elementary and Junior High Schools

- Your child will receive a Japanese education in Japanese language.
- Payment of tuition fees is required.

◆ Please contact the desired private elementary and junior schools directly.



Schools for Foreign Residents

- Mainly for foreign residents of South American origin.
- Lessons are held in Portuguese or Spanish.
- The curriculum is different from that of Japanese schools.
- Payment of tuition fees is required.

◆ Contact Details

- Mundo de Alegria TEL: 053-482-7666
9611-1 Yuto-cho Ubumi, Chuo-ku, Hamamatsu
- Brazilian School Escola Alegria de Saber (EAS) Hamamatsu
TEL: 053-540-2037
2-24-3 Handayama, Chuo-ku, Hamamatsu
- Escola Alcance TEL: 053-543-6280
3002-3 Tomitsuka-cho, Chuo-ku, Hamamatsu
- Lapis De Cor TEL: 080-4222-2057
611 Ishihara-cho, Chuo-ku, Hamamatsu

※ Various expenses are necessary for each school.

International Affairs Division

Hamamatsu City Hall

TEL: 053-457-2359 FAX: 050-3730-1867

Traffic Rules in Japan

■ Driving in Japan

◆ Driver's License

You need to carry a driver's license that is valid in Japan.

If you change your address or name, you will also need to update your driver's license as well. Please notify your local police station.

- If you do not have a driver's license from another country
 - You need to get a license by passing Japan's driving tests (aptitude, theory, and practical).
 - It is common for many foreign residents to attend a driving school or a training center, similar to other Japanese residents.
- If you have a driver's license from another country
 - You will be issued a Japanese driver's license if you meet the application requirements, and there are no problems with your documents and test results.
 - Please check the websites of respective police stations/Shizuoka prefectural police headquarters (page 29) for information regarding application requirements and making reservations, and contact them for more details.



◆ Insurance

- You cannot drive a vehicle unless it has undergone a valid inspection. The inspection must be conducted regularly.
- You are obligated by law to get vehicle liability insurance.
- However, vehicle liability insurance (jibaiseki hoken) alone may not be enough to cover all costs in the event of a traffic accident were to happen so we recommend that you also take out voluntary insurance (nin'i hoken).

◆ Registering Your Vehicle

- You cannot drive a vehicle unless it has been registered. To register, you need to secure a place to park the vehicle. You must provide proof at the police station that you have secured a parking space.

◆ Vehicle Tax

- In addition to the vehicle weight tax incurred when getting your vehicle inspected or purchasing a new vehicle, you are also required to pay vehicle tax. A tax payment notification letter will be sent annually to the current registered owner of the vehicle on 1 April. The payment deadline is the end of May. (For new vehicles, you pay at the time of purchase.)

■ Traffic Rules

◆ Basic Traffic Rules

- Please obey traffic signals and road signs.
(Yellow: stop, Red: stay stationary, Green: good to go)
- Please look left and right to ensure it is safe before proceeding forward.
- Pedestrians on the right side, vehicles and bicycles on the left side.
- The safety of pedestrians is the priority when on the road.

◆ Basic Traffic Rules for Vehicles (cars, motorcycles, bicycles)

- Keep in mind your own safety when driving, but also of pedestrians and other drivers.
- Stop before the white line at stop signs and check both the left and right sides of the road.
- Turn your headlights on in the dark.
- Do not drive or ride a bicycle if you have consumed alcohol.
- Stop if there are people or bicycles at the pedestrian crossing.
- Wear a seatbelt inside the vehicle.
- For children under 6 years old, a child seat of a suitable size must be used.
- Do not be distracted by your smartphone or car navigation while driving.
- Do not drive with loud music on your radio or earphones that may distract you from the sounds and voices coming from the road.
- You must wear a helmet when riding a motorcycle or bicycle.



◆ What To Do After An Accident

- In case of an accident, please move your car to a safe place where it is not in the way of other vehicles and turn off the engine to prevent further accidents.
- If someone is injured, please prioritize their safety, apply first-aid and call an ambulance (119).
- Please call the police (110), report the location of the accident, the number of injured persons and the situation, and then follow their instructions.
- Please ask the people around you for help if you cannot contact the police or ambulance yourself.
※ However, if you leave the scene of the accident, the case will be treated as a hit-and-run, so please do not leave the area. Please call your friends for help or interpretation after the police have arrived at the scene of the accident.



Police 【Accidents】 110

Ambulance 【Injury・Illness】 119

◆ Examples of Traffic Regulations and Signs in Japan



■ Obey the Traffic Lights

Not following the traffic lights may lead to an accident.

Ensure to obey the traffic lights even at night.



■ No Entry

This sign shows an exit to a one way road. You can't enter.



■ Railway Level Crossing Signals

If you hear the signal that means a train is coming. Please wait for the train to pass.



■ STOP

Please stop at the white line painted on the road. Check that it is safe before moving.

※While some signs are similar to the ones back in your home country, there may be some signs that are completely different so please check in advance.

※**This is only a part of the rules. Please make sure you learn the traffic rules of Japan before you start driving.**

What to Do During an Earthquake

If you feel violent shaking or shaking that continues for an extended period of time, first, take steps to protect yourself from the earthquake tremors. After that, immediately evacuate in case of a tsunami.

■ What to Do During an Earthquake

- ◆ Protect yourself from the earthquake tremors
 - Hide under a desk to protect yourself from falling debris.
 - Get away from household furniture and protect yourself at a safe location.
 - Do not unreasonably attempt to extinguish fires when the tremors are still ongoing.
 - Secure an evacuation route by opening the front door and windows leading outside.
- ◆ Evacuate from a tsunami
 - Immediately evacuate when the tremors have stopped.
 - Evacuate as soon as the tremors stop without waiting for further information such as the tsunami warning.
 - Evacuate to the highest place available.
 - Evacuate to the highest place available such as tsunami evacuation facilities and high ground etc.
 - If not at home, please evacuate individually.
 - Discuss with your family members and decide on evacuation shelters you can go to whether you are at home, school or work.
 - Do not return home until the tsunami warning has been lifted.

■ Earthquake Early Warning

An early earthquake warning will be issued on television, radio or your mobile phones seconds before powerful tremors hit.

■ **Staying Safe in Different Situations**

In downtown areas

- ◆ Department stores and supermarkets
 - Protect your head with a bag or basket.
 - Leave the sales area and move close to a wall.
 - Do not panic and run outside. Follow the instructions of the staff.
- ◆ Elevators
 - Press all the floor buttons and get off at the floor where it stops.
 - Do not use the elevator after an earthquake.

Traveling

- ◆ On the road
 - Move away from concrete walls, telephone poles, vending machines which may fall over.
 - Be careful of debris falling from above such as shattered glass and sign boards.
 - Go inside a sturdy building and avoid debris.
- ◆ While driving
 - Pull over to the left and slowly come to a stop. Do not leave your car until the shaking stops.
 - Leave your keys in the car and go on foot. (Take your vehicle inspection certificate with you)
- ◆ On the train or bus
 - Hold onto the straps or handles inside the vehicle.
 - Follow the instructions of the staff.

Others

- ◆ At schools
 - Follow the instructions of the teachers.
 - Do not return home until the tsunami warning is lifted. Parents/guardians should not go to pick their children up.
- ◆ Near cliffs
 - Move away from areas which may collapse such as cliff faces and the river banks
- ◆ Fires
 - Evacuate to a big park or open grounds using wide roads if a fire occurs.

Hamamatsu Disaster Preparedness Hotmail

The Hamamatsu Disaster Preparedness Hotmail is a service which sends emergency information (earthquakes, typhoons, evacuation, etc.) to registered users.

Registration is free. (Please check the Terms of Service in the registration guide).

Please make sure to register.

✉ Information that will be sent to you

◆ Emergency Information

- Information on disasters such as earthquakes, typhoons, and heavy rainfall
- Emergency information on evacuation preparation, evacuation advisories/ instructions, Tokai earthquake, etc.

◆ Environmental Information

- Information on air pollution (summer smog), etc.

※There is also an option to choose other types of information which are available only in Japanese.

How to Register

Please use the link or QR code below to register

URL <https://www.city.hamamatsu.shizuoka.jp/kiki/disaster/hotmail.html>

QR Code



※Usage Warning

This service is for receiving information from the city only. You cannot respond to the messages.

For question or enquiries

Registration (Support Center)

PC: <https://service.sugumail.com/hamamatsu/faq>

Mobile: <https://service.sugumail.com/hamamatsu/faq/m>

TEL: 0120-670-970 Weekdays 9:00～18:00

For more information about this service:

Crisis Management Division Hamamatsu City

TEL:053-457-2537 (Weekdays 8:30～17:15)

FAX:053-457-2530

Email: bosai@city.hamamatsu.shizuoka.jp

Residents' Associations

Resident's Associations are groups comprised of those who live in the local area. The residents work together in efforts to create a "safe, bright, and liveable city".

Let's build a safe, secure, bright, and beautiful community!

◆ **Disaster Preparedness and Cooperation Activities**

- Put effort into activities which would ensure one's safety in the event of an earthquake or other natural disasters.
- Play an important role in the event of an earthquake.
- Organize disaster drills for earthquakes and other natural disasters, as well as stockpile disaster supplies.

◆ **Security Measures**

- Install and maintain security lights so that people can walk the streets safely at night.

◆ **Environmental Beautification**

- Clean the roads and parks in the local area to keep the environment beautiful.

◆ **Rubbish Collection Site Management**

- Arrange for rubbish collection sites to be set up by the city for everyone to use, and take turns keeping the site clean.

◆ **Recycling Activities**

- Collect recyclables such as cans, bottles and newspapers from households so that they can be reused.

◆ **Association Activities**

- Promote and support various groups in the local area such as children's associations, and senior citizens' clubs.

◆ **Security Measures**

- Install and maintain security lights so that people can walk the streets safely at night.

◆ **Cultural and Recreational Activities**

- Organize activities in which anyone can participate such as sports festivals, cultural festivals, Obon dances etc. to promote friendly relations between residents.

Minding Your Manners

Hamamatsu City Comfortable & Pleasant Lifestyle Environment Protection Ordinance (Citizens' Manners Ordinance)

— Hamamatsu —

■ Our Request to our Residents

In order to create a more pleasant living environment for its residents, Hamamatsu has introduced regulations which prohibit the following five actions. Manners are not simply what people tell you to do. Keep in mind actions you find disruptive or unpleasant and do not do such things to others.

■ Actions Prohibited by Hamamatsu Regulations

◆ Littering with cigarette butts and empty cans

- Please refrain from littering in public spaces and ensure to bring your rubbish home with you or dispose of it in a rubbish bin.
- Please help us keep our local area clean!



◆ Smoking

- To prevent burns, please do not smoke while walking or riding a bicycle.
- Please only smoke at places which have been fitted with an ashtray.



◆ Graffiti

- Please refrain from graffitiing!
- Graffiti is a crime that not only affects the owners of the vandalized property, but it is also unpleasant for the people who have to look at it.



◆ Bad Pet Owner Etiquette

- It is the owner's responsibility to pick up their dog or cat's droppings. Please pick up your pet's droppings during your walk and bring it home.
- For cat owners, please do not let your cat out of the house.



◆ Inappropriate Usage of Disabled Parking Spaces

- These parking spaces are reserved for those with disabilities.
Please use them appropriately.



◆ Disabled Parking Spaces

Disabled parking spaces are wider and more easily accessible to accommodate wheelchair users boarding and disembarking their vehicles.

Enquiries

Environmental Policy Division, Environmental Department, Hamamatsu City

TEL : 053 – 453 – 6149

Owning a Cat or Dog

There are obligations that must be observed by those who own a dog or cat.

■ Careful Consideration

Making the choice to purchase or adopt an animal is not a temporary obligation, but rather a lifelong commitment. Most housepets like cats and dogs have a lifespan of over 10 years and pose a great financial responsibility. We urge our citizens to consider these facts carefully when before owning a pet.

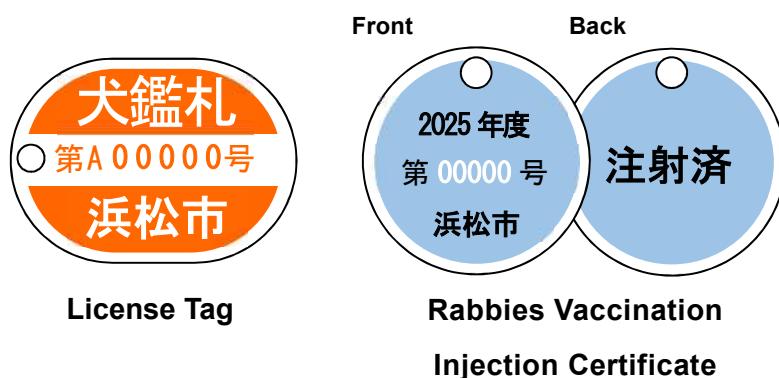
■ Dog Registration and Rabies Vaccinations

Dogs in Hamamatsu City must be registered at one of the facilities below:

Registration Facilities

City Facilities	Animal Protection & Education Center(053-487-1616)
	Healthcare Center Hamakita Branch(053-585-1398)
	Healthcare Center Health General Affairs Division(053-453-6111)
	Higashi Administrative Center(053-424-0164)
	Nishi Administrative Center(053-597-1117)
	Minami Administrative Center(053-425-1382)
	Kita Administrative Center(053-523-3120)
	Tenryu Ward Office Ward Development Promotion Division(053-922-0033)
	Haruno Branch Office(053-983-0001)
	Sakuma Branch Office(053-966-0002)
Veterinary Clinics	Misakubo Branch Office(053-982-0002)
	Tatsuyama Branch Office(053-966-2113)
Registration can be completed at some Veterinary Clinics. Please call the Veterinary Clinic in advance to enquire.	

- Dogs must receive a rabies vaccine once a year at a veterinary clinic.
- Please attach a license tag and rabies vaccination certificate to your dog's collar.



■ **Keep Your Pets Safe**

Dogs must be kept on a leash when on a walk or in the garden.
Cats should be kept indoors at all times.

■ **Be Considerate of Others**

Please ensure that noise or odors from droppings do not cause inconvenience for others.
Please pick up after your dog outside.
If your dog bites someone or another dog, please contact the Animal Protection & Education Center (Tel.:053-487-1616).

■ **Runaway Pets**

If your cat or dog runs away, please contact the Animal Protection & Education Center.
(Tel.:053-487-1616).

Enquires about Owning a Cat or Dog

Animal Protection & Education Center TEL : 053-487-1616

Rubbish Disposal

Please sort your rubbish according to type. The days and sites for disposing your rubbish are fixed. Please dispose of your rubbish in accordance with the rules.

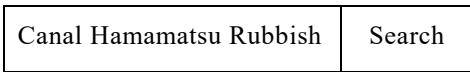
- Please contact our interpreters if there is anything you are unsure of.

Please call the Contact Rubbish Reception Center (**TEL: 053-453-2288**)

There are interpreters available for English, Portuguese, Spanish, Chinese, Korean, Thai, and Vietnamese.

- Separating Rubbish

- Please see the separate leaflet “Correctly Disposing of Rubbish and Recyclables”.
- Please see the website “Disposing of Household Waste”.



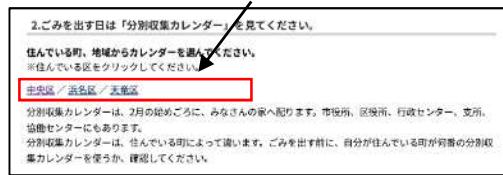
Correctly Disposing of Rubbish and Recyclables

- Rubbish Disposal Days

- The days for disposing rubbish are different depending on the type.
- Please find the calendar for your address online.

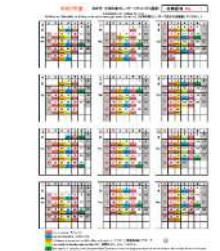
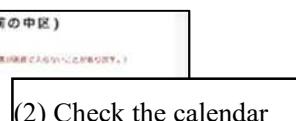
Please put out your different types of rubbish on the days written on the calendar.

- ① Please select the correct ward (*ku*) for your address online.



Calendar in Japanese

- ② Please check the calendar for your address



Calendar in Portuguese

- Rubbish Disposal Sites

- The site where you dispose of your rubbish is fixed for where you live.
- Please ask your neighbors or apartment management for where your designated rubbish disposal point is.



Enquiries Regarding Rubbish

Hamamatsu City Environmental Department General Waste Disposal Measures Division

TEL:053-453-0011

Reducing Waste and Recycling

Information on separating rubbish can be found on the rubbish collection calendar or on the website.

■ Reducing Waste

Please check out the “Guidebook to Reducing Rubbish” online!

Hamamatsu Guidebook to Reducing Rubbish	Search
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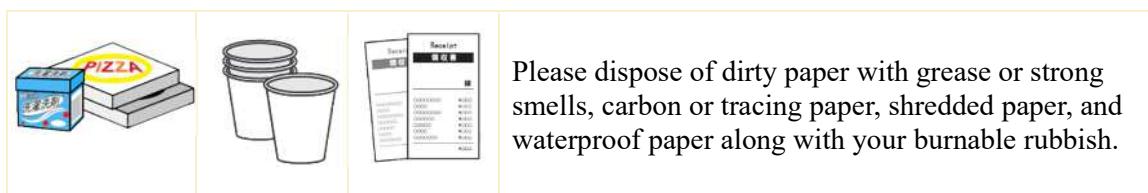
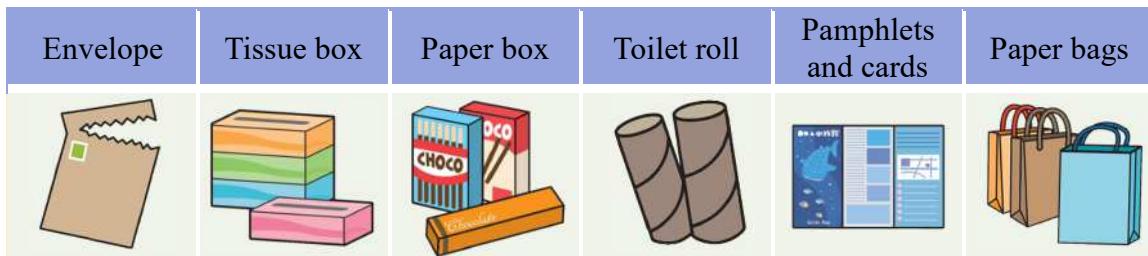


■ Collection of Miscellaneous Recyclable Paper

- All recyclable paper excluding newspapers, magazines, cardboard, and cartons are categorized as “Miscellaneous Paper.”
- Please recycle newspapers, magazines, cardboard, cartons, and miscellaneous paper at the appropriate sites and using the methods mentioned below.
 - 1 Recyclables collection groups (Residents’ Associations, children’s associations, PTAs from school, etc.)
 - 2 Municipal recycling stations (ward offices, Community Collaboration Centers, etc.)
 - 3 Private recycling stations (supermarkets, pharmacies, and open recycling stations)

※Please be aware that some items may not be accepted depending on the station.

Examples of Miscellaneous Paper



Separating your miscellaneous paper from your burnable rubbish will reduce its size and weight so it may make throwing out your rubbish easier!

■ Collecting Used Tempura Oil

City facilities are collecting used vegetable-based cooking oil from households. Please remove any bits of food and bring it to the collection point in a container or PET bottle.

※Please bring the container or PET bottle home with you.

Collected Oils: Rapeseed oil, corn oil, sesame oil, rice-bran oil, soybean oil, sunflower oil, olive oil

(We also collect expired oil, and unused food oils.)

※We do not collect animal oil, petroleum, fuel, or chemical products that have solidified.



■ Collecting Small Electronic Appliances

City facilities have small collection boxes to help recycle small electronic appliances found at home.

List of Items Collected:

Small devices such as mobile phones, laptops, tablets, HDD recorders, BD recorder/players, video tape recorders, digital cameras, film cameras, game consoles, and phones.



Size Limit:

Maximum depth, length, width of 15cm x 60cm x 30 cm or smaller.

Collection Point:

There are over 55 facilities such as ward offices, Community Collaboration Centers, citizen service centers, Fureai centers, etc.

Please cooperate in separating your rubbish!

Illegal disposal of rubbish is a crime!

Enquiries regarding Rubbish

Hamamatsu City Environmental Department General Waste Disposal Measures Division

TEL : 053-453-0011

Individual Resident Tax (Juminzei)

■ What is Individual Resident Tax?

In Japan, there are two types of taxes relating to personal income: Income Tax (national tax) and Individual Resident Tax (local tax). Payment of both taxes is compulsory. The tax paid to Hamamatsu City is the Individual Resident Tax (local tax). The Individual Resident Tax is divided into and calculated under Municipal Tax and Prefectural Tax, and collected in total by Hamamatsu City.

■ Those Required to Pay Individual Resident Tax

Those who reside in Hamamatsu as of January 1 of the current year are subject to this tax.

The tax amount is determined by income earned in the previous year (between January and December).

In cases where one leaves Hamamatsu after January 1, either to another city or abroad, they are still required to pay that year's tax in full to Hamamatsu City.

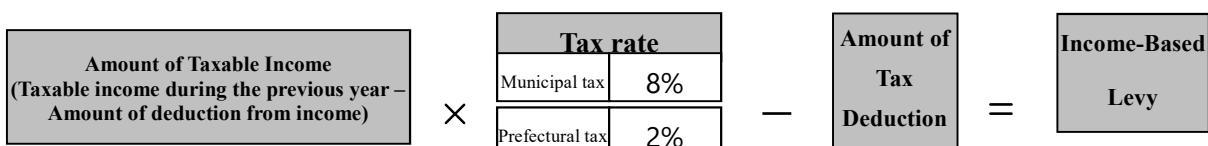
Furthermore, if you leave Japan, we will ask for the full payment of the tax amount. There is a "tax agent system" available and a representative can act on your behalf with regard to taxation matters. Please contact the Hamamatsu City Municipal Tax Division.

■ How to Calculate Individual Resident Tax

Individual Resident Tax has both an income-based levy and capita-based levy.

The total amount from the calculation of both rates becomes your annual tax amount.

① Income-based Levy ... Tax amount is calculated based on your income in the previous year.



② Capita-based Levy ... Calculated if your income exceeded the designated amount in the previous year.

Changes for 2025

Category	Amount of Tax until 2024	Amount of Tax from 2025
Municipal Tax	3,500 yen	3,000 yen
Prefectural Tax	1,900 yen	1,400 yen
Forest Environment Tax	—	1,000 yen
Total	5,400 yen	5,400 yen

The Forest Environment Tax (national tax) is a tax that is paid in conjunction with your per capita-based levy residence tax starting from the fiscal year of 2025.

■ Period for Tax Payment and Payment Method

Special collection ⋯ Tax payment will be divided into 12 installments and deducted automatically from salaries from June to May of the following year.

★ The special collection generally applies to salaried workers.

Ordinary collection ⋯ Tax payment will be divided into 4 installments over a period of one year. Tax payment notices will be sent out by the City.

(The deadline for payments are June 30, August 31, October 31 and January 31.)

※ If the payment deadline date falls on a Saturday, Sunday or holiday, the due date will be adjusted to the following business day.

■ Taxation Certificates and Certificates of Tax Payment

★ A taxation certificate and a certificate of tax payment, or Certificate of Tax Exemption, are required when foreign residents renew their status of residence.

Please be sure to pay your Individual Resident Tax by the due date.

In addition, it may take a few days to issue a certificate in the event of changes to an individual's tax situation (i.e, individuals who have not made a declaration, or have had changes to their income or number of dependents).

Enquiries

2nd Floor, Genmoku Annex, 120-1 Genmoku-cho, Chuo-ku, Hamamatsu,
430-0948

Municipal Tax Division, Hamamatsu City Hall

Tel: 053-457-2145

Light Motor Vehicle Tax (Keijidoshazei)

- Owners of motorcycles or light motor vehicles as of April 1 need to pay Light Motor Vehicle Tax (differs according to the type of vehicle).
- A notification form for tax payment will be sent to you annually in mid-May. Please pay the tax at one of the designated locations (banks, trust banks, post offices, or convenience stores) by **May 31**. If the date falls on a Saturday or Sunday, the deadline will be moved to the following Monday.
- If you have mental or physical disabilities, you can apply for tax exemption. Please apply at least 7 days before the deadline. For more details, please enquire at the Municipal Tax Division at the City Hall.

FAQ

? Why did I still receive a payment notification form even though I have already decommissioned my motorcycle or light motor vehicle?

→ All residents with a registered light motor vehicle as of April 1 are required to pay Light Motor Vehicle Tax. If you dispose of your vehicle after April 1, you will still have to pay one year's worth of tax.

? How do I dispose of my motorcycle or light motor vehicle?

→ Carry out vehicle disposal procedures. Please check the table below and contact the relevant office in advance to confirm the location, the reception times, and what you need to bring.
As for the vehicle itself, please bring it to a motorcycle/automobile dealer or a scrapyard and dispose of it appropriately.

? I want to give my motorcycle/light motor vehicle to someone else, what do I do?

→ If you are transferring ownership of a motorcycle with a capacity of 0.5L or below to a registered resident of Hamamatsu, you will need the inkan (seal) of the current owner and the new owner, as well as the license plate certificate.
→ For vehicles other than motorbikes, check the table below and contact the relevant office in advance to confirm the location, the reception times, and what you need to bring.

Type of Vehicle			Tax	Where to Carry Out Procedures			
Motorcycles (gendoukitsuki jitensha)	50cc or less (including designated small-sized motorcycles)			2,000 yen	<ul style="list-style-type: none"> Genmoku Branch Office 1F Municipal Tax Division, Light Motor Vehicle Tax Group Hamana Ward Office Ward Municipal Services Division Tenryu Ward Office/Kita Administrative Center Property Tax Division Group Higashi, Nishi, and Minami Administrative Centers Certificates and Notifications Team Inasa, Mikkabi, Haruno, Sakuma, Misakubo, and Tatsuyama Branch Offices. 		
	Over 50cc to 90cc			2,000 yen			
	Over 90cc to 125cc			2,400 yen			
	Minicar			3,700 yen			
	Two-wheelers over 125cc to 250cc			3,600 yen	<ul style="list-style-type: none"> Hamamatsu Motor Vehicle Inspection and Registration Office Hamamatsu-shi, Chuo-ku, Ryutsumotomachi 11-1 TEL: 050-5540-2052 		
Light Motor Vehicles	※ Depends on the vehicle's model year (year of its initial inspection)			New Tax Amount	Previous Tax Amount	Double-taxation	
	Four-wheelers	Passenger	Personal use	10,800 yen	7,200 yen	12,900 yen	
			Business use	6,900 yen	5,500 yen	8,200 yen	
		Cargo	Personal use	5,000 yen	4,000 yen	6,000 yen	
			Business use	3,800 yen	3,000 yen	4,500 yen	
	Three-wheeler			3,900 yen	3,100 yen	4,600 yen	
	Boat trailer			3,600 yen			
Small-sized Special Motor Vehicles	Agricultural use			2,400 yen	<ul style="list-style-type: none"> Genmoku Branch Office 1F Municipal Tax Division 		
	Other			5,900 yen			
Small-sized Motor Vehicles	Two-wheelers over 250cc			6,000 yen	<ul style="list-style-type: none"> Hamamatsu Motor Vehicle Inspection and Registration Office Hamamatsu-shi, Chuo-ku, Ryutsumotomachi 11-1 TEL: 050-5540-2052 		

※The tax amount will differ depending on the age of the model at the time of the initial inspection. The new tax amount applies for vehicles inspected from April 2015 onwards. For vehicles inspected before April 2015, vehicles not over 13 years old are subject to the old tax amount and vehicles over 13 years old are subject to the double tax.

Enquiries

1st Floor, Genmoku Annex
120-1 Genmoku-cho, Chuo-ku, Hamamatsu 430 – 0948
Light Motor Vehicle Tax Group
Municipal Tax Division, City Hall
Tel: 053-457-2077



Information about Bank Transfers

We recommend using bank transfers so you do not miss any payments for your light motor vehicle tax. You can apply at any financial institution within the city.

Hamamatsu Foreign Resident Employment Support Desk

◆ What is the Foreign Resident Employment Support Desk?

- The Support Desk aims to provide the support required for foreign residents to work in Hamamatsu.
- We currently undertake over 2000 consultations a year.



◆ Job-Hunting Consultations

- You can speak to experts with qualifications in career consultancy.
- Consultations are free and are available in multiple languages. (Japanese, Portuguese, English, Filipino, Chinese, Vietnamese, Spanish, Indonesian, Korean, Thai, Nepalese, Hindi, French, Russian)



◆ Post-Employment Support

- Please come and speak to us if you encounter any issues after starting your job.
- Our consultants will provide advice and assistance based on what each consultee requires.

◆ Talk to us via Telephone or Email!

Contact Information and Address

Hamamatsu-shi, Chuo-ku, Hayauma-chō, 2-1 CREATE Hamamatsu 4F

Tel.: 053-458-2170

Email: job_info@hi-hice.jp

Time: 09:00~17:00

Closed: Dec 29-Jan 1

When CREATE Hamamatsu is closed.

<https://www.hi-hice.jp/ja/job/search/support-desk/>



◆ Other Consultations About Daily Life at the Intercultural Center!

- We provide consultations on Status of Residence (visas), as well as consultations with lawyers and administrative scriveners on specific days.
- We provide important information and details about exchange events in multiple languages.

The Hamamatsu Foundation for International Communication and Exchange is commissioned by Hamamatsu City to manage the Hamamatsu Foreign Resident Employment Support Desk.

HICE (Hamamatsu Foundation for International Communication and Exchange)

〒430-0916 Shizuoka, Hamamatsu-shi, Chuo-ku, Hayauma-cho 2-1

CREATE HAMAMATSU 4F

TEL: 053-458-2170 URL: <https://www.hi-hice.jp>

Facilities Map



- A** Intercultural Center, Hamamatsu Foundation for International Communication and Exchange (HICE)
- B** Child Consultation Center
- C** Nagoya Regional Immigration Bureau Hamamatsu Branch Office, Hamamatsu Labour Standards Inspection Office
- D** Hamamatsu Board of Education
- E** Hamamatsu City Hall Genmoku Branch
- F** Hamamatsu City Hall and Chuo Ward Office
- G** Independent Living Consultation Support Center Tsunagari
- H** Healthcare Center
- I** Kurashi Center

Issued by Hamamatsu City International Affairs Division

Emergency Contacts



Police(Crime or Accident) ☎110

Emergency Services(Injury or Illness) ☎119

In the Event of a Disaster

If a disaster occurs, please evacuate to the appropriate designated evacuation shelter depending on the type of disaster (typhoon, earthquake, tsunami, etc.).

Please check the location of the evacuation shelters on Canal Hamamatsu.



■ How to Use NTT Disaster Emergency Message Dial

The NTT Disaster Emergency Message Dial will be activated during a disaster (an earthquake with a seismic intensity of 6 and above).

◆ How to Use

- To record a message:
Dial 171 + 1 + 053-□□□-□□□□(Home Tel. No) and record your message.
- To play back a message:
Dial 171 + 2 + 053-□□□-□□□□(Home Tel. No) and play back a message

■ Disaster Preparedness Mail

An emergency information email service that sends evacuation related information.



■ Hamamatsu Foundation for International Communication and Exchange (HICE) Facebook Page

Provides information regarding intercultural events and shares important information in different languages during times of disaster.



Enquiries

City Hall, Ward Offices, Administrative Centers	Address	Tel.
City Hall Chuo Ward Office (<i>chūō kuyakusho</i>)	Chuo-ku, Motoshiro-cho 103-2	457-2111
Higashi Administrative Center (<i>higashi gyōsei sentā</i>)	Chuo-ku, Ryūtsūmoto-machi 20-3	424-0111
Nishi Administrative Center (<i>nishi gyōsei sentā</i>)	Chuo-ku, Yūto 1-31-1	597-1111
Minami Administrative Center (<i>minami kuyakusho</i>)	Chuo-ku, Enoshima-cho 600-1	425-1111
Kita Administrative Center (<i>kita gyōsei sentā</i>)	Hamana-ku, Hosoe-cho Kiga 305	523-1111
Hamana Ward Office (<i>hamana kuyakusho</i>)	Hamana-ku, Kibune 3000	587-3111
Tenryū Ward Office (<i>tenryū kuyakusho</i>)	Tenryū-ku, Futamata-cho Futamata 481	926-1111

※Open from 08:30 to 17:15

※Closed on weekends, public holidays and New Year holidays (29 Dec to 3 Jan)

Consultation Office	Details	Tel.
Intercultural Center, Hamamatsu Foundation for International Communication and Exchange (HICE)	Consultations for problems in everyday life	458-2170
Hamamatsu Board of Education Educational Support Division	Consultations regarding education for the children of foreign residents	457-2429
Hello Work Foreign Resident Public Employment Security Office Service Corner	Consultations regarding jobs, job referrals, and job support	457-5157
Hamamatsu Labor Standards Inspection Office	Consultations regarding labor issues	456-8148
Domestic Violence Dedicated Hotline	Consultations regarding violence from spouses or partners	412-0360
Japan Legal Support Center (Houterasu) Hamamatsu	Legal consultations	050-3383-5410

Type	Name	Address	Tel.
Hospital	Emergency Night-time Emergency Clinic	Chuo-ku Tenma-cho 311-2, Hamamatsu-shi Ishi Kaikan 1F	455-0099
	Emergency Tenryu Emergency Clinic During Holidays	Tenryu-ku Futamata-cho Futamata 530-18	922-0075
	Emergency Dental Health Center Emergency Dental Services During Holidays	Chuo-ku Kamoe 2-11-2	453-6129
	Hamamatsu Medical Center	Chuo-ku Tomitsuka-cho 328	453-7111
	Hamamatsu Red Cross Hospital	Hamana-ku Kobayashi 1088-1	401-1111
	Enshu Hospital	Chuo-ku Chuo 1-1-1	453-1111
	Seirei Hamamatsu Hospital	Chuo-ku Sumiyoshi 2-12-12	474-2222
	Seirei Mikatahara Hospital	Chuo-ku Mikatahara-cho 3453	439-1300
	Hamamatsu University of Medicine Hospital	Chuo-ku Handayama 1-20-1	435-2111
Police	Hamamatsu Chuo Police Station	Chuo-ku Sumiyoshi 5-28-1	475-0110
	Hamamatsu Higashi Police Station	Chuo-ku Aioi-cho 14-10	460-0110
	Hamamatsu Nishi Police Station	Chuo-ku Ohitomi-cho 3452-1	484-0110
	Hamakita Police Station	Hamana-ku Komatsu 3218	585-0110
	Hosoe Police Station	Hamana-ku Hoshoe-cho Kiga 4640	522-0110
	Tenryu Police Station	Tenryu-ku Futamata-cho Akura 8-3	926-0110
	Seibu Driver's License Center	Hamana-ku Komatsu 3220	587-2000

Type	Name	Address	Tel.	
			♥ Advice on pregnancy, birth, and childcare	◆ Advice on municipal subsidies, and domestic disputes
Pregnancy, Birth, and Childcare	Chuo Child and Family Support Center	Chuo-ku Motoshiro-cho 103-2 Chuo Kuyakusho	457-2835	457-2300
	Higashi Child and Family Support Center	Chuo-ku Ryutsumoto-machi 20-3 Higashi Gyōsei Sentā	424-0122	424-0121
	Nishi Child and Family Support Center	Chuo-ku Yuto 1-31-1 Nishi Gyōsei Sentā	597-1174	597-1157
	Minami Child and Family Support Center	Chuo-ku Enoshima-cho 600-1 Minami Gyōsei Sentā	425-1710	425-1564
	Hamana Child and Family Support Center	Hamana-ku Kibune 3000 Hamana Kuyakusho	585-1120	585-1677
	Kita Child and Family Support Center	♥ Hamana-ku Hosoe-cho Kiga 305 Hosoe Kenkou Sentā ◆ Hamana-ku Hosoe-cho Kiga 305 Kita Gyōsei Sentā	523-1956	523-2893
	Tenryu Child and Family Support Center	♥ Tenryu-ku Futamata-cho Futamata 530-18 Tenryu Hoken Fukushi Sentā ◆ Tenryu-ku Futamata-cho Futamata 481 Tenryu Kuyakusho	925-3155	922-0173

Type	Name	Address	Tel.
School	Educational Support Division (Procedures for Enrolling in Municipal Elementary and Junior High Schools)	Chuo-ku Chuo 1-2-1, E-Stage Hamamatsu Office Tower 7F	457-2429
	Escola Alegria de Saber Hamamatsu	Chuo-ku Handayama 2-24-3	540-2022
	Escola Alcance	Chuo-ku Tomitsuka-cho 3002-3	543-6280
	Colegio Mundo de Alegria	Chuo-ku Yuto-cho Ubumi 9611-1	482-7666
	Lapis De Clor	Chuo-ku Ishihara-cho 611	4222-2057
Rubbish	Rubbish Reception Center	—	453-2288
Tax	Hamamatsu City Hall Genmoku Annex (Municipal Tax)	Chuo-ku Genmoku-cho 120-1	457-2141
	Hamamatsu Higashi Tax Office	Chuo-ku Sunayama-cho 1183	458-1111
	Hamamatsu Nishi Tax Office	Chuo-ku Chuo 1-12-4, Hamamatsu Godo-chosha	555-7111
Labour	Hello Work Foreign Resident Public Employment Security Office Service Corner	Chuo-ku Asada-cho 50-2	457-5157
	Hamamatsu Labour Standards Inspection Office	Chuo-ku Chuo 1-12-4, Hamamatsu Godo-chosha 8F	456-8148
Health & Welfare	Hamamatsu Healthcare Center	Chuo-ku Kamoe 2-11-1	453-6111
	Hamamatsu Child-Related Consultation Office	Chuo-ku Chuo 1-12-1, 4F	457-2703
	Development Consultation Support Center (Rubio)	Chuo-ku Kaji-machi 100-1, Zaza City Hamamatsu Chuo-kan 5F	459-2721

Type	Name	Address	Tel.
Others	Nagoya Regional Immigration Bureau Hamamatsu Branch Office	Chuo-ku Chuo 1-12-4, Hamamatsu Godo-chosha 1F	458-6496
	Shizuoka Regional Legal Affairs Bureau Hamamatsu Branch Office	Chuo-ku Chuo 1-12-4, Hamamatsu Godo-chosha	454-1396
	Hamamatsu Higashi Pension Office	Chuo-ku Tenryugawa-cho 188	421-0192
	Hamamatsu Nishi Pension Office	Chuo-ku Taka-machi 302-1	456-8511
	Shizuoka Prefecture Jutaku Kyokyū Kōsha (Prefectural Housing)	Chuo-ku Chuo 1-12-4, Hamamatsu Godo-chosha 9F	455-0025
	Hamamatsu Intercultural Center	Chuo-ku Hayauma-cho 2-1, CREATE Hamamatsu 4F	458-2170
	Hamamatsu Foreign Resident Study Support Center (U-ToC)	Chuo-ku Yuto-cho Ubumi 9611-1	592-1117